

This is an agreement between Esse Plastic Surgery and its present and former officers, directors, and employees (collectively, "Doctor") and their patient \_\_\_\_\_ ("patient"), to arbitrate any claims, disputes, or controversies between the parties before the American Arbitration Association.

The parties recognize and agree that arbitration is a desirable alternative to the filing of a lawsuit, as a means to resolve any claim that one may have against the other. Arbitration is generally considered to be a less time consuming and expensive process. Therefore, in consideration of the mutual promise contained herein, and as a consideration to the Doctor agreeing to provide the Patient with medical services, the parties agree that:

1. All claims, disputes or controversies (collectively, "claims"), whether such claims arose prior, on or subsequent to the date hereof, between Patient and Doctor or any of Doctor's present or former officers, directors, or employees, shall be submitted to arbitration before the American Arbitration Association, with such proceedings to be held in Broward County, Florida. This agreement relates to arbitration of all claims, including without limitation, any claim asserted against Doctor for professional negligence, malpractice or otherwise arising out of or related to the provision of medical services to the Patient.
2. The parties shall comply with all of the rules and regulation of the American Arbitration Association in effect at the time that any claim is filed against Doctor.

The parties further acknowledge and agree that:

1. Arbitration is final and shall be binding upon the parties.
2. The parties are waiving their right to seek remedies in court, including the right to jury trial.
3. Pre-arbitration discovery is generally more limited than and different from court proceedings.
4. The arbitrator's award is not required to include factual findings or legal reasoning, and any party's right to appeal or to seek modification of rulings by the arbitrator is strictly limited

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